



## ACHIEVE STRATEGIC BUSINESS EXCELLENCE WITH MDO FUSE

Business requirements and processes are constantly evolving to meet the needs of today's challenging economic climate. Hence, companies that insist on sticking with outdated business processes may risk losing their competitive edge and start lagging behind.

The systems that build and automate these processes need to be agile and flexible to accommodate the ever-changing scenarios. They should be easy to deploy and maintain as companies can't afford to deal with lengthy implementation time and overly complex system landscapes.

This is where MDO Fuse comes in to meet the challenges head-on. MDO Fuse is a data-driven, enterprise-level platform that gives you the freedom to customize and automate business processes, eliminating the need to rely on expensive and rigid software solutions.

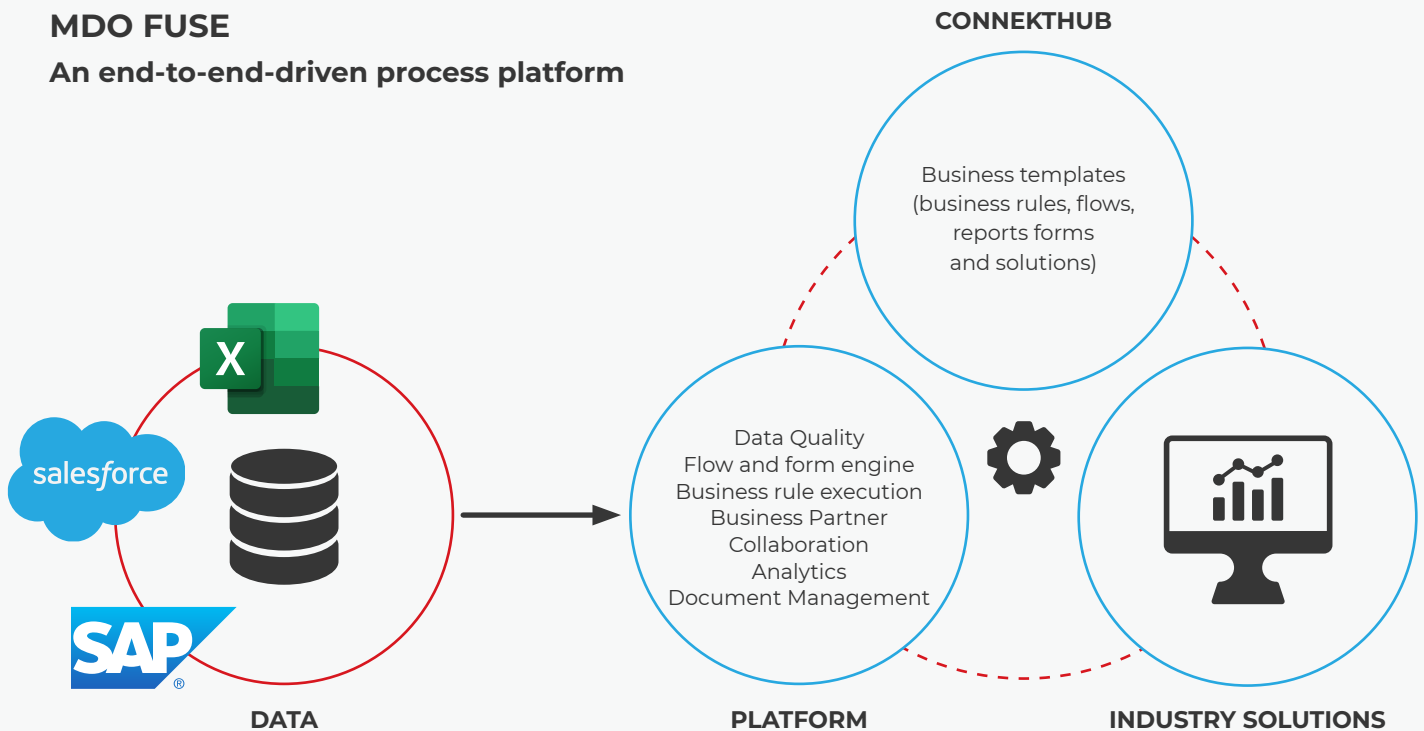
### Challenges of Deploying and Managing Business Processes

- Need to cater for highly-specialized business processes
  - Off-the-shelf products aren't able to satisfy these specific business requirements
- Budgetary constraints to purchase enterprise software/solutions
  - Not able to justify the cost of buying new solutions against ROI
- Increased complexity of adding on new business process app into existing multiple systems and cloud apps
  - Integration methods and data acquisition from multiple systems are complex and time-consuming
  - Resource-intensive, to the point of facing difficulties in troubleshooting failures from multiple integration points

## MDO Fuse — Data-driven Process Platform

### MDO FUSE

An end-to-end-driven process platform



MDO Fuse addresses the complexity and uniqueness of discrete business-oriented processes. It runs on microservice architecture that's highly modular, enabling the development and deployment of solutions independent of each other.

MDO Fuse seamlessly integrates with SAP and S/4HANA systems via SAP Cloud Platform Integration. To connect with other enterprise and data warehouse systems, it has Enterprise REST services and other integration adapters.

Data Intelligence Workbench (DIW) provides the data quality layer, governing data with transformation and remediation activities. Real-time, interactive analytics including dashboards complement the platform offerings.

While other business applications may focus on process customization capability, MDO Fuse emphasizes and drives both process digitalization and data quality.

#### Features of MDO Fuse include:

- Utilization of ConnektHub for pre-configured business templates consisting of rules, flows, reports, and forms
- Drag-and-drop functionalities to easily add and modify processes, flows, integration scenarios, and analytics
- Automation of business flows and processes, fortified with approval workflows and data governance framework
- In-built analytics and dashboards (pre-configured and configurable) to derive actionable insights
- Collaboration capabilities with internal and external parties
- System agnostic, allowing you to source data from any kind of ERP (SAP, Salesforce, etc.) down to simple Excel spreadsheets

## Key Differentiators of MDO Fuse



### ■ ConnektHub

- This marketplace of business templates allows you and your peers to download and share business rules, logic, and standards. This speeds up business process creation and facilitates the adoption of industry best practices.



### ■ Data Intelligence Workbench (DIW)

- The data quality layer embeds both passive and active governance as well as analytics to ensure overall data reliability of the processes and flows
- Facilitates data stewardship by allowing businesses to take up ownership and collaborate on data quality, assisted by intelligence



### ■ Actionable widgets

- A collection of analytics apps driven by underlying data to tailor solutions according to business needs and ultimately inform decision-making



### ■ Contextual collaboration

- Our collaboration tool is steered by contextual topics (e.g., specific material in inventory, maintenance issue of an identified part number) to rapidly solve problems and remove communication barriers between internal and external parties



### ■ Low code platform

- With user-intuitive functionalities, users are empowered to create business solutions without the need to have deep IT/technical skills



### ■ Document Management System (DMS)

- While we enable document attachments as part of the features, a centralized place is available to store all the documents, easily accessible to users.

## Benefits to Your Organization

- Cost optimization
  - Able to retire expensive process platforms and bespoke systems
- Streamlined processes and applications
  - Reduced footprint of multiple cloud apps for discrete business processes, including the complexity that comes with it
- Increased process and system efficiency
  - Fuss-free customization and automation of business processes leads to improved process efficiency
  - Easy deployment and maintenance on a single platform eliminate the need to handle multiple systems and integration points, greatly simplifying the troubleshooting efforts
- Enhanced workforce productivity
  - Empower employees to focus on core skills and businesses instead of taking up extensive IT skills just to maintain stand-alone business applications